

July 18, 2011

Dear Nathan and Jennifer,

Thank you for taking the tour at our beanery. I am glad to hear that it was informative for your family.

I am sorry to hear about your experience regarding the glue traps. But I am glad that you are able to write to me to explain your concern.

You are correct in your understanding that we put health and safety of humans above those of rodents as a food manufacturer. Thus, we take all necessary measures to minimize the opportunity for contamination.


Our facility, by county, state, federal and organic certification requirement, needs to show visible and documented proof of a program to "rodent proof" our production facility.

What you witnessed, the glue traps, in my understanding, is one of the least toxic ways that meet compliance. We take all the preventive measures listed in the article you sent, such as removing food from places that attract them and sealing the facility. And we have had success in keeping rodents away from our facility.

The info you sent is enlightening and I will look into using the techniques in the article.

Again, thank you for your concern. I am grateful that you wrote. I hope the explanation provides further understanding of the delicate and necessary nature of food production requirements, but more importantly, my own philosophy life.

Gratefully,



Minh Tsai
Founder, Hodo Soy Beanery